

November 20, 2014

Anne K. Stratton
PO Box 30124
Bethesda, MD 20824

Commonwealth Movers, Inc.
7650 Rickenbacker Drive
Gaithersburg, MD 20879

Dear Kevin and team members of Commonwealth Movers:

Belated thanks for the help your company provided during my two moves in September. I greatly appreciate the flexibility your company provided, helping me figure out the logistics of my moves, and arranging for last minute help.

Mike was my first contact with Commonwealth, when he visited my house in August to provide an estimate. During his short visit, he provided invaluable advice on the logistics of my move (which involved moving things to 3 places), including packing tips. His estimate was accurate and very easy to follow, providing "wiggle room" for the inevitable changes as the move fell into place.

In mid September, I determined that an extra move (a week before the main move) would greatly help me organize things. You arranged this extra move with less than a week's notice. The two movers (Carlos and Carlos) were very attentive to my requirements and made the two-stop move (to a storage unit and the house where I am living) as efficient and anxiety-free as possible. They also surveyed what I had left to pack at my house and provided the correct number of various sized boxes needed to finish the packing job in the week that lay ahead.

The big move, on September 30th, went very smoothly. The five-man team was efficient and careful with my possessions as they packed, wrapped and crated items for storage in your Gaithersburg facility. They were especially careful with my beloved black upright piano, as it was moved to new owners in Hanover, Maryland (see pictures on next page).

I am sure that my possessions are being well tended in your Gaithersburg warehouse, while I wait to find my next house. I look forward to the final phase of this move, when everything comes back to one place (still to be determined). I know I can count on your company to make this next move from three locations as efficient as possible.

Thanks also to Faith, for her help with scheduling and administration. Phone calls are always returned promptly and issues resolved quickly.

I will highly recommend your company to anyone looking for top quality movers!

Sincerely,

